RETAIL ENERGY CODE

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01	Proposal Plan
02	Impact Assessment
03	Consultation
04	Final Recommendation

CHANGE REPORT

I0187 – SCHEDULE 8 REVIEW AND BEST PRACTICE GUIDANCE DEVELOPMENT

DOCUMENT VERSION	V1.0
PROPOSED IMPLEMENTATION DATE	TBC
IMPLEMENTATION APPROACH	BIG BANG

RESPONSIBLE COMMITTEE	CHANGE PANEL	CHANGE PATH	SELF-GOVERNANCE
PRIORITY STATUS	LOW	URGENCY	STANDARD
IMPACTED STAKEHOLDERS	ENERGY SUPPLIERS, GAS TRANSPORTERS, DISTRIBUTION NETWORK OPERATORS		

LEAD ANALYST (SOLUTION LEAD)	SUBJECT MATTER EXPERT
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OVERVIEW

REC Schedule 8 – Unbilled Energy Code of Practice outlines the relationship between Network Parties and Energy Suppliers in respect of Energy Theft and their obligations to identify and to resolve situations by taking appropriate actions. It also describes how those Parties shall deal with Occupiers who are identified as being Unregistered Consumers. This Issue seeks to carry out a review of Schedule 8 – Unbilled Energy Code of Practice utilising the REC Theft Issues Group (TIG).

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BACKGROUND

1 SUMMARY

Schedule 8 – Unbilled Energy Code of Practice outlines the relationship between Network Parties and Energy Suppliers in respect of Energy Theft and their obligations to identify and to resolve situations by taking appropriate actions. It also describes how those Parties shall deal with Occupiers who are identified as being Unregistered Consumers.

Schedule 8 has not been reviewed since it was introduced at REC go-live. The Code Manager and RECCo have agreed that the Schedule should be reviewed to ensure it is up to date, to understand if there are any conflicts with best practice and identify any gaps or duplication.

The need for Schedule 8 to be reviewed has been discussed previously at the Energy Theft Reduction Expert Group (ETREG) and the TIG. Through these discussions, items that may require consideration include minimum standards, the potential to add a job card template, the removal of monthly reporting to Distribution Network Operators (DNOs), and the possible re-naming of the REC Schedule. I0187 will also consider any impacts and outcomes of the upcoming RECCo White Paper on Energy Theft that is expected to be published in early 2025.

Alongside the review of Schedule 8, this Issue seeks to develop a best practice guidance document which is relevant, complete, and aligned to current processes and obligations. The creation of a Category 3 Guidance Document and a review of Schedule 8 previously formed part of the Theft REC Provisions Code Roadmap, Epic. The end-to-end process mapping and RECCo review of Energy Theft Process also detailed a number of recommendations that highlighted the requirement for guidance to be developed, to raise awareness and knowledge of areas of the Energy Theft Process.

2 PROBLEM STATEMENT

Schedule 8 Unbilled Energy Code of Practice has not been reviewed since its development for REC go-live. The Schedule needs to be reviewed to ensure it is up to date, understand if there are any conflicts with best practice and identify any gaps or duplication.

3 IMPACTS

CONSUMERS
Gas
Electricity

REC PARTIES AND SERVICE USERS
Distribution Network Operators
Energy Suppliers
Gas Transporters

REC DOCUMENTS AND PRODUCTS
Schedule 8 – Unbilled Energy Code of Practice
New Category 3 Document (Schedule 8 Best practice)

3.1 MARKET-WIDE HALF HOURLY SETTLEMENT (MHHS) IMPACTS

MHHS DESIGN	MHHS DATA SPECIFICATION	MHHS CODE DRAFTING
No impact on MHHS Design.	No Data Specification.	Indirect impact – amendments to Schedule 8.

4 CROSS-CODE IMPACTS

No Cross-Code Impacts have been identified by the Code Manager at this stage. Should any occur, the Code Manager will provide an update to the Cross-Code Steering Group (CCSG).

5 PROPOSAL PLAN

Milestone	Activity	From	To
Definition		**26 Sept-24**	**30 June-25**
	Solution Analysis	September	March
	Solution Development	March	June

6 STAKEHOLDER ENGAGEMENT

The Code Manager will engage with the TIG to complete the Solution Analysis for this Issue. As part of the TIG, attendees have been invited to review and provide any comments, questions, or suggestions, or difficulties they experience with the existing Schedule 8, in its entirety.

This action has also been extended to all Market Participants outside of the TIG and has been communicated via the weekly REC Change Bulletin.

Following the conclusion of the review by the TIG, and other Market Participants, the Code Manager will proceed with the solution development. At this point, the Code Manager will provide an updated Proposal Plan to cover the Business Case Assessment and consultation for I0187.

7 PRIORITY STATUS AND URGENCY

PRIORITISATION MATRIX

Category	Significance / Resource impacts / Urgency	Further selection / breakdown	Score (0-3)	Weighting	Weighted Score
Impacts	Consumer Impact	Indirect	1	27	27
	Retail Markets Impact	Innovation and Market Arrangements	0	17	0
	RECCo / REC Party / REC Service Provider Impact	Operational Effectiveness and Efficiencies	2	7	13
		Legal and Regulatory Compliance	1	14	14
Resource	Complexity / Effort / Duration		1	9	9
Strategic Alignment	Contribution to/ Alignment with the objectives of the REC		2	17	17
	Contribution to/ Alignment with RECCo's Forward Work Plan		1		8
Urgency *(The need to progress a change to meet a targeted date)*		Other Planned Activity	0	10	0
				Overall Priority Score (rounded)	88

Priority Status	LOW
Change Proposal Type	STANDARD

This Issue has been given a priority status of low, based on a prioritisation score of 88.

8 RISKS, ASSUMPTIONS, ISSUES AND DEPENDENCIES

No risks, assumptions, issues or dependencies have been identified by the Code Manager at this stage.

9 APPENDIX

CHANGE PROPOSAL	Portal Page Issue Form
RELATED CHANGES	I0173 – Improvements to the Theft Detection Incentive Scheme I0174 – Mandating ETTOS Follow Up I0175 – Introducing a Reasonable Endeavours Scheme within the REC I0176 – Creation of an Energy Theft Detection and Resolution Body
ANY OTHER DOCUMENTS / LINKS	Schedule 8 – Unbilled Energy Code of Practice

10 GLOSSARY

TERM	DEFINITION
Distribution Network Operators (DNOs)	means a person holding an Electricity Distribution Licence.
Energy Supplier	means a person which is either or both an Electricity Supplier and/or a Gas Supplier.
Energy Theft	Includes: (a) circumstances described in Paragraphs 5(1) (Restoration of connection without consent) and 6(1)(a) (Damage to electrical plant etc) of schedule 6 to the Electricity Act (in so far as they relate to an electricity supplier; (b) circumstances described in Paragraph 6(1)(b) (Damage to electrical plant etc) of schedule 6 to the Electricity Act; (c) circumstances described in Paragraph 11(1) (Interference with meters) of schedule 7 to the Electricity Act; (d) circumstances described in Interpretations and Definitions 36 Copyright 2024 Retail Energy Code Company Paragraphs 10(1)(a) and 11(2) of schedule 2B to the Gas Act (in so far as they relate to a gas supplier); and (e) circumstances described in Paragraphs 10(1)(b) and 10(1)(c) of schedule 2B of the Gas Act.
Gas Transporter	means a person holding a Gas Transporter Licence which requires that person to become a Party to this Code.
Network Party	means a Party which is either a Distribution Network Operator or a Gas Transporter.